

Manager's Report November 17, 2009

Today we have 547 spaces full, 507 owners, and 47 renters. Compared to last year on November 18 when we had 555 spaces full, 518 owners and 38 renters. This is about normal as we had only 541 in 2007.

We have had a huge mess in our streets for over a month now. This SRP project will be winding down now. They will have all the cable pulled and start in with re-wiring. Wednesday, the power will be out for 10 – 15 minutes at the main complex between 8:30 and 9:00am. A longer outage has been planned for next week. They will let me know when as their work progresses. Unfortunately, when the power is out to the main complex, the power to the cable TV is out. So you should anticipate a short outage on Wednesday and a longer one next week. I'll announce the specific time as soon as I know it. It will be on Channel 7.

I spoke with the SRP engineer in charge of this project on last Friday. SRP's restoration team will be here to fix our streets when the project is completed. The patches that are in now are temporary. I was certainly glad to hear that. The purpose of this project is to allow SRP to back feed all electrical loops within the park. This way, if we should lose power to any particular transformer, it can be back fed through a different loop. It will be worth the inconvenience.

Other electrical projects completed include the wiring for the new sound booth which was completed last week. Now the sound committee can move on with setting up the sound booth to improve sound during the various performances we have all winter long.

As I reported at the last meeting, we received \$309,000 from the insurance company to replace our telephone switch. I am repeating this because I feel it is important that everyone know about the new switch and its capabilities. The switch was damaged two years ago by lightning that not only took out telephone cable, but caused considerable damage to the switch. We are very excited to have this modern technology for Golden Vista Telephone. We now have a *real* telephone company with enhanced 911, call forwarding, caller ID going out, voicemail where residents can record their own messages and access their voicemail remotely. Enhanced 911 tells the emergency operator your name and exact space number at our location. Hopefully you won't have to call 911, but if you do, they will know where to respond. If this program saves one life, it will be worth it. Caller ID allows us to call from the park phone without dialing a ten digit number when we call a blocked number.

Residents who are interested in setting up their voicemail should notify the office. I plan to start with the board so they can assist others as needed. It isn't terribly complicated, but we anticipate some assistance will be necessary.

