

**GOLDEN VISTA RV PARK**

**PLANNING AND DEVELOPMENT COMMITTEE**

**Shower Survey March, 2011**

The concern came up about the plumbing and pipes in the South Shower. A question was asked, "How many people use the shower at this location."

The Planning and Development Committee's focus is to provide information when necessary for the Board of Directors. Another survey. And, as long as the South shower was being surveyed, it seemed only fair to survey the North shower.

SOUTH: The survey began with a notice to call one of two people and their home lot number. The telephone numbers were long distance. Few people visited in the north end of the park. There were few respondents. Committee members personally interviewed all shower users from the hours of 6AM - 6:30 PM (Saturday and Monday, March 12 and 14th.) There were 12 families, a total of 16 people who talked to the Committee members.

NORTH: The survey began with a notice to call one of two people, or stop by their north lot. Some stopped by, some called, committee members stopped by the shower and interviewed members in the evening hours. People stopped interviewers on the street. There were a total of 31 family responses, a total of 47 people interviewed from the north.

There were more respondents in the North than the South. We did not have a person on "shift" in the north, only one period of a day, since we did have so many responded.

Many interviewed left saying, "*Do not shut down these showers.*"

One person called long distance to say "Shut down those showers."

The questions asked were:

- How often do you use the showers?
- The number of people who use the showers?
- Why do you use the showers?
- Do you have a park model or an RV?
- How many years have you used the shower?
- Are you an owner or renter?
- How many years have you been coming?
- Do you come every year?
- How long to you stay here?

All answers have been tabulated, and the tabulations are attached to the Board copies.

## GOLDEN VISTA RV PARK

### PLANNING AND DEVELOPMENT COMMITTEE

NUMBER OF YEARS ON THE PARK: Users both in the North and the South have lived here a long time. The longest declared - 26 years two families, and we talked to some new residents.

HOW LONG DO YOU STAY DURING THE SEASON? Of those who answered this question, Users stay from short time guests, to less than a month. 6 months: 19%, 5 months, 30%, 4 months, 5%, 3 months, 22%, 2 months, 3%, 1 month, 7%.

#### COMMENTS - "WHY DO YOU USE THE SHOWERS?"

SOUTH SHOWER: 12 families responded

- Convenience (3)
- Bigger than park model (3)
- Private
- Handier
- Our visitors use the showers (4)
- Wife uses the one in our unit, I use the showers at the same time.
- We only have one shower in our house. One of us uses the showers.
- Like the space in the showers(2)
- We are in 5th wheel - shower too small
- Showers are too small at home
- South showers are very clean
- Occasionally someone comes in with muddy shoes
- Cleaning company wasn't getting the shower clean - better this year
- Mats not taken out and disinfected

NORTH SHOWER: (31 families responded)

- Convenience (11)
- Like the shower with water force
- Lots of hot water
- Don't have a big enough water heater for two (3)
- Water heater too small for me (3)
- More room - larger shower (11)
- Part of why they bought in the park
- Rented here, convenient to shower
- Close to shower (2)
- 5th wheel - shower too small
- Part of what we pay for
- My shower does not work
- Wife in bathroom at home (2)
- Conserves hot water at home
- Use tub in park model for storage
- Doesn't like to clean the shower

## GOLDEN VISTA RV PARK

### PLANNING AND DEVELOPMENT COMMITTEE

North Shower comments, continued:

Nice and clean (2)

Handicapped after operation, needed flat shower

Guest (3)

Would use the main shower - "It is filthy"

Commented: lady's shower left - drains slowly (2)

Commented about no hot water in north shower

One person called long distance to say shut the shower down

### CONCLUSIONS::

Many people use the showers as a matter of convenience. As one person said, "My wife showers at home. I use the shower in the park, and then we both eat breakfast together. "

Other reasons, They like the showers because they are bigger than at their Golden Vista home, more hot water, they are close, handier, conserve the hot water at home, use the tub or shower at home for storage, part of why we bought in the park, the park shower serves as the second shower, and many of them mentioned that guests use the shower close to their unit.

For many residents who responded, the showers were a very important part of their park life.

If there were not the satellite showers there would be a much heavier use of the main shower. Considering the current heavy use of the main shower, though we have not surveyed this facility, this is a consideration in planning for the future.

Name \_\_\_\_\_ Lot # \_\_\_\_\_ Date \_\_\_\_\_

When contact is made, ask these questions: North South

How often do you use the shower? (shower rather than the bathroom facilities.)

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Husband uses shower \_\_\_\_\_ wife uses the shower \_\_\_\_\_

Why do you use the shower? \_\_\_\_\_

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Park model \_\_\_\_\_ RV \_\_\_\_\_

How many years have you used the shower? \_\_\_\_\_

Are you an owner or a renter? Owner \_\_\_\_\_ Tenant \_\_\_\_\_

Do you come here every year? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, for how long? \_\_\_\_\_

Do you plan to continue to use the shower? \_\_\_\_\_

Other comments:

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## PLANNING AND DEVELOPMENT COMMITTEE

Shower Survey March, 2011

### SOUTH SHOWER

Lot #	How Often Used?	Number of people	Park Model?	RV?	How many years used shower?	Owner ?	Renter ?	Come every year?	How long do you stay here?
8	2-3 times a week	1/guests	X		25 years	X		X	6 months
19	every other day	2		X	15 years		X	X	5 months
76	every day	1+ guests	X		16 years	X		X	6 months
89	5 times a week	1+ guests	X		11 years	X		X	4 months
107	every day	2		X	4 years	X			4 - 5 months
180	twice a week	2	X		14 years	X		X	
952	every day	2		X	5 years	X		X	4 - 5 months
921	every day	2 + guests			8 - 9 years		X		10 days 1 mo.
1022	every day	2 + guests			6 years	X		X	5 ½ months
1041	once in a while + guests		X		1 year	X		X	
1078	every day		X		26 years	X		X	4 - 5 months
1085	every other day	1	X		1st year		X	1st year	1 month
		15 people							

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Shower Survey March, 2011

SOUTH SHOWER

**Comments**

**WHY DO YOU USE THE SHOWER?**

Convenience (3)

Bigger than park model (3)

Private

Handier

Our visitors use the showers (4)

Wife uses the one in our unit, I use the showers at the same time.

We only have one shower in our house. One of us uses the showers.

Like the space in the showers(2)

We are in 5th wheel - shower too small

Showers are too small at home

South showers are very clean

Occasionally someone comes in with muddy shoes

Cleaning company wasn't getting the shower clean - better this year

Mats not taken out and disinfected

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Shower Survey March, 2011

### NORTH SHOWER

Lot #	How Often Used?	Number of people	Park Model?	RV?	How many years used shower?	Owner ?	Renter ?	Come every year?	How long do you stay here?
224	Once in a while	2			4 years		X	X	1 mo
288	several times a week	1	X		11	X		X	
291	2 showers every day	2	X		15	X		X	5 months
321	every day, sometimes twice	2		X	3		X	X	5 months
524	4 - 5 times a week	2	2		6 years	X		X	6 months
325	every day, sometimes twice	2	X		14 years	X		X	6 ½ months
329	every day, sometimes twice	2	X		12 years		X	X	
346	several times or several	2	X			X			3 months
348	every day	2	X		26 years	X		X	3 - 6 months
349	every day	2	X		3 - 4 years			X	3 months
350	5 times a week	1	X		8 years	X		X	5 months
351	every day	1	X		16 - 17 yrs.	X		X	5 - 6 months
352	every day	2	X		4 years	X		X	4 months
361	daily	1	X		8 years	X		X	4 months

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Lot #	How Often Used?	Number of people	Park Model?	RV?	How many years used shower?	Owner ?	Renter ?	Come every year?	How long do you stay here?
367	every day wife 3 - 4 days	2	X			X		X	3 months
372	every day	1		X	8 years	X		X	5 months
380	daily	1			5 years		X	X	5 months
407	5 times per week	2	X		14 years	X		X	3 ½ months
514	5 days per week	1	X		4 years		X	X	3 months
600	every once in a while (365)	1	X		18 years	X		lives here	permanent
619	every day	1	X		10 years	X		X	
633	every day	2	X		24 years	X		X	4 ½ months
635	every day + guests	2	X		2 years	X		X	
636	almost every day + guests	2	X		13 years	X		X	
650	every day, sometimes twice	2	X		13 years	X		X	
745	part time	1	X		10 years	X		almost	3 months
764	3 times a week	1	X		15 - 20 yrs.	X		X	
765	every day	1	X		8 years	X		X	
785	3 - 4 a week or 2 a day	1			6 years			X	
916	every day	1			10 years	X		X	2 months
989	every day	1	X			X		X	

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Shower Survey March, 2011

**NORTH SHOWER**

**COMMENTS**

**WHY DO YOU USE THE SHOWER? (33 forms - responded)**

- Convenience (11)
- Like the shower with water force
- Lots of hot water
- Don't have a big enough water heater for two (3)
- Water heater too small for me (3)
- More room - larger shower (11)
- Part of why they bought in the park
- Rented here, convenient to shower
- Close to shower (2)
- 5th wheel -shower too small
- Part of what we pay for
- My shower does not work
- Wife in bathroom at home (2)
- Conserves hot water at home
- Use tub in park model for storage
- Doesn't like to clean the shower
- Nice and clean (2)
- De needed flat shower
- Guest (3)
  
- Would use the main shower - "It is filthy"
- Commented: lady's shower left - drains slowly (2)
- Commented about no hot water in north shower
- One person called long distance to say shut the shower down